

## Crowd Management and Passenger Safety – STCW A-V/2-1&2)



### What the course covers

It will provide you with the skills to be able to control a crowd in emergency situations, to locate essential safety equipment and communicate effectively with passengers to assist them on their way to the muster station. You will learn how to demonstrate the use of safety and emergency equipment and comply with the ship's safety procedures.

Overall you will be taught to handle crowds in emergency situations while still understanding and following the ship's procedures and to carry out your designated duties. The course involves demonstrations and role playing to give you a real life' feel for what might happen.

<b>Duration of course</b>	1 day
<b>Learning requirements</b>	Knowledge of English (speak, read & write)
<b>Learning objectives</b>	To achieve competencies as described in the STCW and SAMSA codes respectively.
<b>Assessment</b>	Practical assessment
<b>Accreditation/Certificate</b>	SAMSA accredited certificate issued by SAMTRA
<b>Validity</b>	Not applicable – no expiry date
<b>STCW Code</b>	Complies with the training requirements specified in the STCW Convention, Table A-V/2 and the SAMSA Code GOP-534.13

**To book or for enquiries**  
Email: [cruise@samtra.co.za](mailto:cruise@samtra.co.za)

**South African Maritime Training Academy Non Profit Company (NPC)**

Phone: +27 (0) 21 786 8400 Email: [cruise@samtra.co.za](mailto:cruise@samtra.co.za) [www.samtra.co.za/cruise](http://www.samtra.co.za/cruise)

PO Box 392, Simon's Town, 7995, South Africa. Queens Road, Seaforth, Simon's Town, South Africa. Co-ordinates: 34.196223 S, 18.445320 E